



Independent steel trader uses Databarracks for Backup & DR

Stemcor Holdings Limited, the world's largest independent steel trader, formed in 1951 and has grown to be the 4th largest private company in the United Kingdom, with an annual turnover exceeding £5bn. With a trading volume of over 20 million metric tons a year, the likelihood is that you are never more than a few metres away from steel that has been supplied by Stemcor.

As well as trading and shipping steel and raw materials, the company provides marketing, finance and logistics services to the global steel industry and was one of the pioneers in the industry to capitalise on online steel trading systems.

The Challenge

As a global company with many disparate offices, one of Stemcor's key IT challenges revolves around the improvement and acceleration of information flow around the business. Stemcor's ability to identify and realise business opportunities across the 45 countries they operate in depends on close collaboration between employees, facilitated by highly available, accurate data. Given this, its backup solution is the backbone of a structure built dependent on availability, resilience and fast recovery time for terabytes of business critical data.

Although Stemcor looked for the best option on the market when they first sought an online backup solution, the results didn't seem to please. "We had been using what we considered as top breed technology to back up our critical data, however we were limited to backing up only 10 of our sites as the costs for growing our storage footprint was incredibly prohibitive"

Steve Burkett, Network Administrator, Stemcor Holdings.

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Kim Richards, IT Technical Manager, Stemcor

The Solution

Stemcor chose Databarracks, the leading provider of Backup as a Service and Disaster Recovery services, to protect business critical data spread around four continents. After only two months, twenty five of Stemcor's trading locations have their data automatically backed up to Databarracks' data centre.

Although using the same technology as their previous managed service provider, Databarracks have deployed a complete backup structure for Stemcor, allowing for the management of the whole information lifecycle of their data and a solution which now covers twenty five of its global locations.

"Databarracks has proved that it's not just the technology that matters when you think about data security. Their level of service and knowledge of their product capabilities played a pivotal part which really impressed us about their service provision. We have 24/7 technical support available, assisted configuration of systems, local storage copies for fast restores and double the amount of sites being backed up for a cheaper deal. To know that there will be no extra charges for restoration, support assistance, software updates, etc. makes it a winning case on the financial front as well", concluded Kim Richards, IT Technical Manager for Stemcor.

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Stemcor Global Locations



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Databarracks provide the most secure and supported cloud services in the UK. In 2003, we launched one of the world's first true managed backup services to bring indestructible resilience to mission critical data. Since then we've developed a suite of services built with superior technology, support and security at their core. Today, we deliver Infrastructure as a Service, Disaster Recovery as a Service and Backup as a Service from some of the most secure data centres in the world, 30 metres below ground in ex-military nuclear bunkers. We back this up with unbeatable support from our team of handpicked experts. There's no such thing as 'above and beyond' for our engineers because they only work to one standard: to keep your systems running perfectly. Databarracks is certified by the Cloud Industry Forum, ISO 27001 certified for Information Security and has been selected as a provider to the G-Cloud framework.

